



## Role Profile

**Job Title:** Cloud Delivery Lead

**Department:** IT

**Reports To:** Head of IT Services

**Purpose of Role:** Foundation are a financial services company focusing on the specialist mortgage sector with a complex and diverse IT estate.

The Cloud Delivery Lead role complements the IT Infrastructure team with a focus on cloud implementation and operations. With responsibility for providing engineering design, analysis, and support for cloud deployed systems within the full Microsoft Cloud ecosystem. The successful candidate will have the opportunity to technically lead the implementation of the business' next-generation cloud solution products for a range of internal and external customers.

### Key Accountabilities

- Technical leader and subject matter expert in cloud infrastructure and operations
- Design, build and maintain scalable cloud solutions that meet the business needs
- Work closely with internal and external development teams to ensure smooth deployment and operation of applications in the cloud, implementing CI/CD pipelines to automate the software release process in a controlled manner, aligned with operational best practices.
- Lead the design and build of production and non-production environments that safeguards our data and provides a resilient and highly performant system for our customers
- Monitor and optimise cloud infrastructure for availability, performance, cost control, and security
- Develop and maintain documentation, best practices, and standards for cloud infrastructure
- Ensure effective transition of services into BAU operational support, ensuring sufficient knowledge and documentation are in place
- Identify opportunities to reduce cost, complexity and risk within the cloud infrastructure



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### FOUNDATION

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### Essential Skills, Experience and Qualifications:

- Detailed understanding of the Cloud Adoption Framework and Azure Well Architected Framework
- Highly motivated self-starter, able to work under own initiative
- Good relationship builder with strong diplomacy skills
- Managing Cloud delivery projects with multiple internal and external stakeholders
- Able to manage time and set priorities appropriately
- 5+ years of experience in managing cloud operations within Microsoft Azure including:
  - Hands-on experience in cloud operations
  - Azure Firewall, Azure Container Apps, Azure API Management
  - Applied experience building complex enterprise level Landing Zones with Terraform
  - Automated CI/CD pipeline Deployments
  - DevSecOps model and automation tools
  - Experience of managing hybrid environments of on-premise and public cloud
  - Experience of complex cloud migration programmes
  - Cloud Governance (Azure Policy, MG, DfC) and Cost Management reporting
  - Experience in Audit, Regulatory, Risk & Compliance within a highly regulated industry. Financial services background is preferred.
- Advanced skills in hybrid cloud infrastructure deployment, networking, firewall security and load balancing
- Advanced skills hybrid identity management (Entra ID) for use across SSO, Entra Apps, Authentication approaches such as Identity Federation
- Proficiency in all cloud service models (IaaS, SaaS, PaaS, Serverless)
- MS Azure cloud certifications (AZ-305, AZ-700, SC-300 or similar)
- Scripting (PowerShell or Bash)

### Desirable Skills, Experience and Qualifications:

- Experience of migrating legacy on-prem applications and infrastructure into the cloud
- Experience of ISO27001 and NIST 800-171 an advantage
- Experience with full Azure DevOps suite
- Experience of Azure Databricks, Azure Front Door, Azure Function Apps
- Experience of Cloud Data Gateways for Microsoft Cloud (Power Platform, PowerBI)
- Working knowledge of Event driven and RESTful Architecture, Security Principles (OAuth2 & JWT)
- Understanding of Microsoft 365 Copilot, AI Agents, Azure AI solutions
- ITIL V3/V4 Foundation certification





### Performance Behaviours:

- Positive, “can do” attitude.
- Self-motivated, dependable and works well within a small team.
- Takes ownership of workload and assumes responsibility.
- Organised approach, able to track activities and provide regular updates to senior management.
- Influences others with creative thinking and ideas.
- Dedicated, diligent and hardworking professional attitude.

## OUR VISION: TO BE THE MOST TRUSTED LENDER

### OUR VALUES

